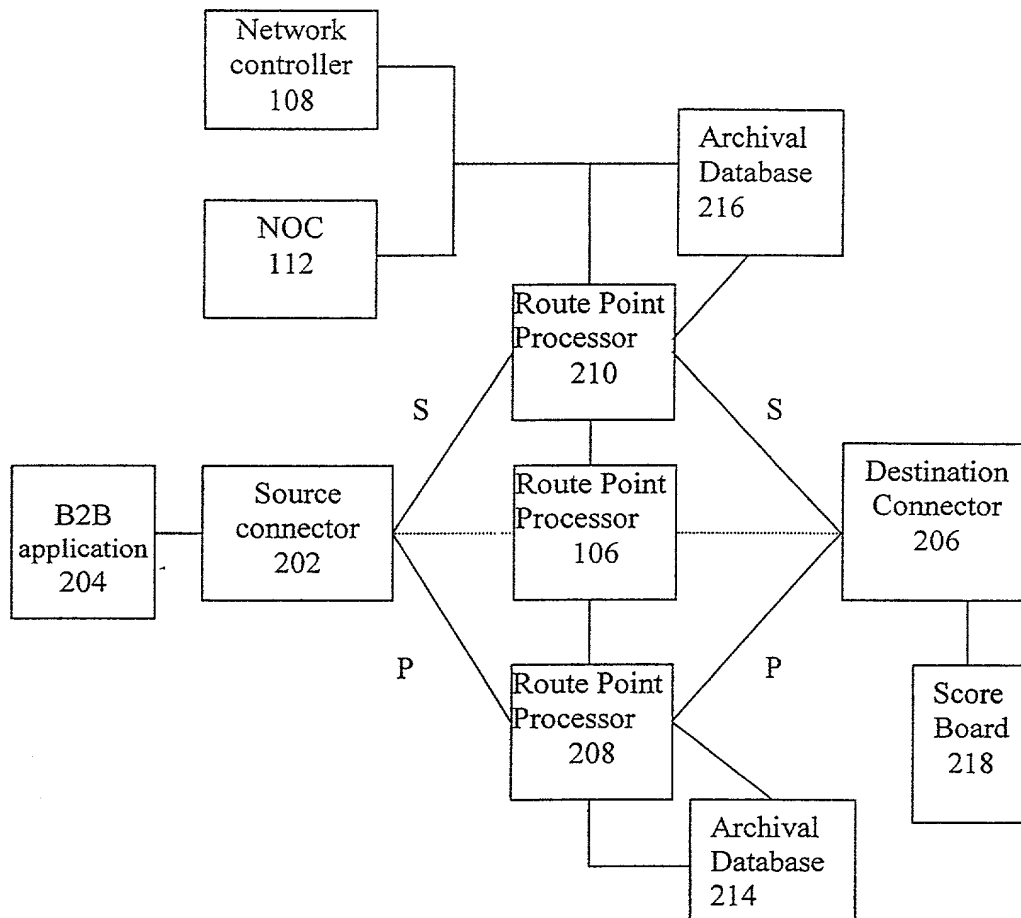


**Fig. 1**

P1	P2	P3	P4	P5	P6	P7	P8
402	404	406	408	410	412	414	416

**Fig. 4**



**Fig. 2**

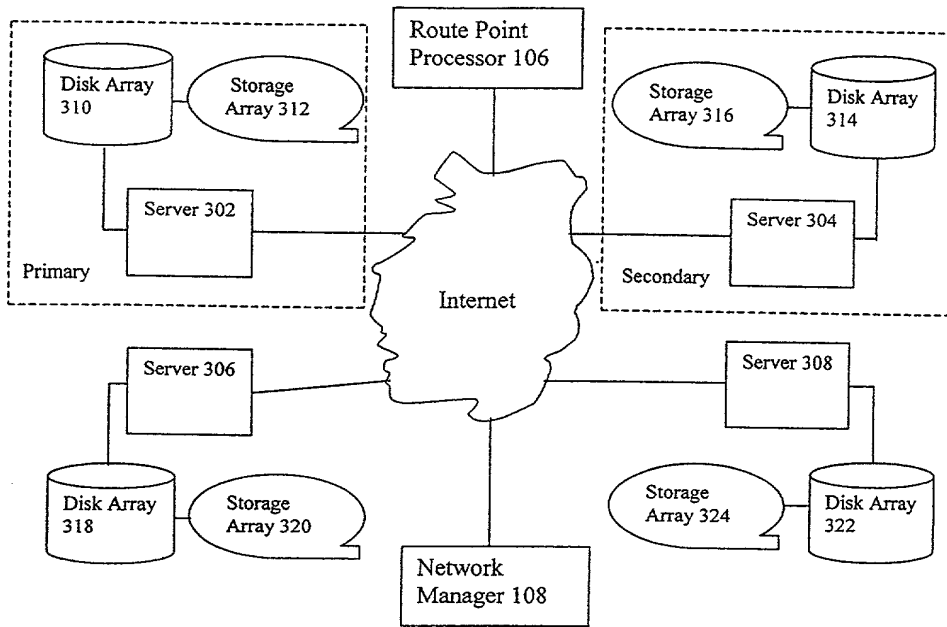


Fig. 3

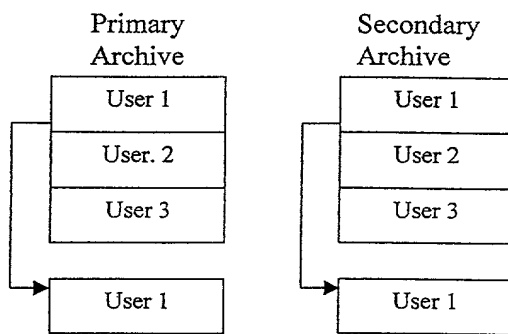


Fig. 7

TOP SECRET 06204250

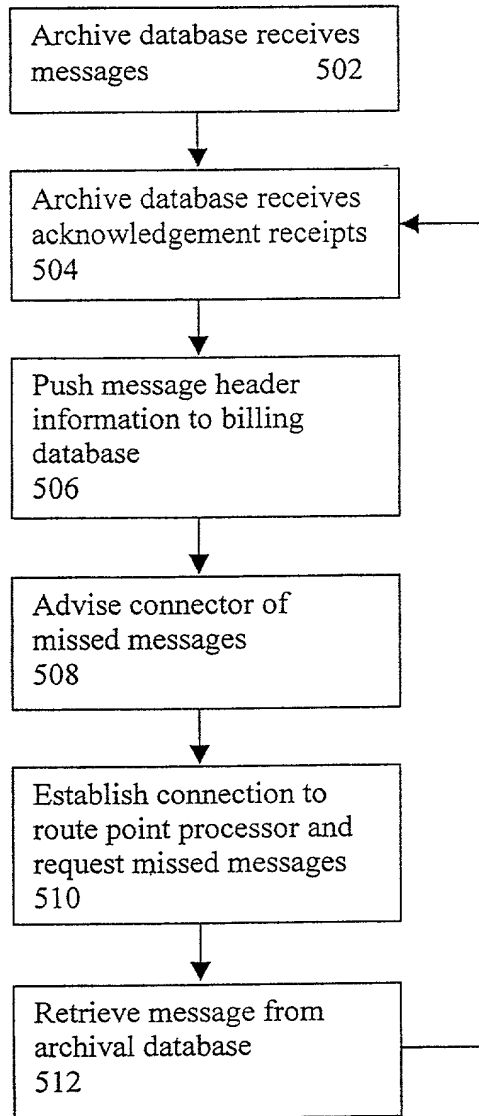


Fig. 5

Message Seq. No. 1  
Message Seq. No. 2  
Message Seq. No. 3  
Message Seq. No. 4  
Message Seq. No. 5  
Message Seq. No. 6  
Message Seq. No. 7  
Message Seq. No. 8  
Message Seq. No. 9  
Message Seq. No. 10

Table 602

Receipt Seq. No. 1  
Receipt Seq. No. 2  
Receipt Seq. No. 3  
  
Receipt Seq. No. 5  
Receipt Seq. No. 6  
Receipt Seq. No. 7  
  
Receipt Seq. No. 9  
Receipt Seq. No. 10

Table 604

**Fig. 6**





\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

Subscribe to Slam Dunk Networks Inc.:  
Create a New Account

904

Network Clients Login:

Login:

900

Password:

902

FIGURE 9

Registration Steps

1
2
3
4
5

## Setting up your Slam Dunk Networks Account

1002

### Step 1

Thank you for your interest in Slam Dunk Networks, Inc. Please select one of the following methods for subscribing to our service:

#### Step 1 - Choose Subscription methods

Select your method of registration

Subscribe Online 1004

Call 1.800.XXX.XXXX 1006

Provide your identification Code if you are a pre-approved customer

Enter id Code: 1008

#### Step 2 - Provide Business & Primary Contact Information

#### Step 3 - Choose Subscription Plan

#### Step 4 - Create Login for Primary Contact

#### Step 5 - Confirm Provided Information

Next

1010

FIG. 10A.



Registration  
Steps

1	<input type="checkbox"/>
2	<input checked="" type="checkbox"/>
3	<input type="checkbox"/>
4	<input type="checkbox"/>
5	<input type="checkbox"/>

## Setting up your Slam Dunk Networks Account

1012

### Step 2

To Subscribe to Slam Dunk Networks online, please complete and submit the following 3 forms. Within the next 24 hours, you will receive an activation email containing important information about your Slam Dunk account. If there are any problems, you will be contacted by a Slam Dunk Networks account representative.

**Note:** Fields with \* are required.

#### Business Information:

1014

Business Name:  \*

DUNS#:

#### Primary Contact Information:

1016

First Name:  \* Last Name:  \*

Business Phone:  Ext:

Fax:  \* Cell:

Email:  \* Pager:

#### Primary Mailing Address:

1018

Address: (use your Enter key to go to next line of the box)

		▲
		▼
◀		▶

City:  \* State/Province:  \*

Zip/Postal Code:  \* Country:  \*

Business Phone:  \* Business Fax:

**FIG. 10B.**

FIG. 10B

**Billing Address:**

1020A

Same as Mailing Address?: Yes ☒ No ☐  
(this section rolls out if No is clicked)

**To the Attention of:**

First Name:  \* Last Name:  \*

1020B

Address: (use your Enter key to go to next line of the box)

City:  \* State/Province:  \*

Zip/Postal Code:  \* Country:  \*

Business Phone:  \* Business Fax:

Previous

Next

1022

1024

**FIG. 10B.** (Continued)

Registration Steps	1	<input type="checkbox"/>
	2	<input type="checkbox"/>
	3	<input checked="" type="checkbox"/>
	4	<input type="checkbox"/>
	5	<input type="checkbox"/>

## Setting up your Slam Dunk Networks Account

### Step 3

Choose a Plan:  
psx-error/error\_msg

Choose a Service Level Agreement (SLA) Plan:

1032

Low Usage

▼

\*

Display SLA

1030

SLA Description Displayed Here

Payment Type:

- 1034 →
- ☒ Prepaid by **Company Name**
  - ☐ Invoice Me

Please select how you would like to receive your account activity statement:

- 1038 →
- ☒ Primary Contact Email
  - ☐ Billing Address Email
  - ☐ Fax
  - ☐ Post

*Primary contact mailing information will be used unless **Billing Address Information** was specified in Step 2.*

Please select how often you would like to receive your account activity statement:

- 1036 →
- ☒ Monthly
  - ☐ Quarterly
  - ☐ Semi-annually

Previous

Next

1040

1042

**FIG. 10C.**

Registration Steps	1	<input type="checkbox"/>
	2	<input type="checkbox"/>
	3	<input type="checkbox"/>
	4	<input checked="" type="checkbox"/>
	5	<input type="checkbox"/>

## Setting up your Slam Dunk Networks Account

### Step 4

#### Security Information:

Login Name:  \*

Password::  \*

Password Confirm:  \*

Password Reminder: Secret Question and Answer if you forget your password. Choose a question only you know the answer to, and that has nothing to do with your password. If you forget your password, we'll verify your identity by asking you this question. If the response matches the answer that is entered here, we will allow access to your account.

Secret Question:  \*

Answer to Secret Question:  \*

1050

1052

FIG. 10D.

## Setting up your Slam Dunk Networks Account

1054

### Step 5

#### Please Review your Information:

The information that you have entered on the previous forms is displayed below. Please information carefully and print a copy for your records. To make a change, please choose bottom of this screen. To confirm and submit this information, please choose Create At of this screen.

#### Business Information:

Business Name: psx-client\_info/business\_name  
DUNS#: psx-client\_info/duns

#### Primary Contact Information:

##### To the Attention of:

First Name: psx-client\_info/primary\_contact/firstname  
Business Phone: psx-client\_info/primary\_contact/phone  
Fax: psx-client\_info/primary\_contact/fax\_number  
Email: psx-client\_info/primary\_contact/email\_address

Last Name: psx-client\_info/primary\_contact/lastname  
Ext: psx-client\_info/primary\_contact/phone\_ext  
Cell: psx-client\_info/primary\_contact/cell\_phone  
Pager: psx-client\_info/primary\_contact/pager\_phone

#### Business Mailing Address:

Address: psx-client\_info/mailling/address/line\_1  
City: psx-client\_info/mailling/address/city  
Zip/Postal Code: psx-client\_info/mailling/address/zip\_postal  
Business Phone: psx-client\_info/mailling/address/bsaus\_phone

State/Province: psx-client\_info/mailling/address/state\_province  
Country: psx-client\_info/mailling/address/country  
Business Fax: psx-client\_info/mailling/address/bus\_fax\_number

FIG. 10E.

**Billing Address:**

Same as Mailing Address? **Yes**

**To the Attention of:**

First Name: **psx-client\_info/billing\_address/** Last Name: **psx-client\_info/billing\_address/**  
**firstname** **lastname**

Address: **psx-client\_info/mailling/address/line\_1**

City: **psx-client\_info/billing\_address/** State/Province: **psx-client\_info/billing\_address/**  
**city** **state/province**

Zip/Postal Code: **psx-client\_info/billing\_address/** Country: **psx-client\_info/billing\_address/**  
**city** **country**

Email: **psx-client\_info/billing\_address/** Business Fax: **psx-client\_info/billing\_address/**  
**email** **business\_fax**

**Choose a Plan:**

Subscription Plan Selected:

Payment Type:

Receive your statement:

How often you would like to receive your statement: **Monthly**

**pax-client\_info/service\_lev**

**Prepaid by Company Name**

**Post**

**Security Information:**

Login Name:

Password:

Password Confirm:

**psx-client\_info/site\_user/site\_username**

**psx-client\_info/site\_user/site\_password**

**psx-client\_info/site\_user/site\_password**

Secret Question and Answer

If you forget your password, we'll verify your identity by asking you.

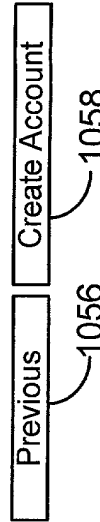
Secret Question:

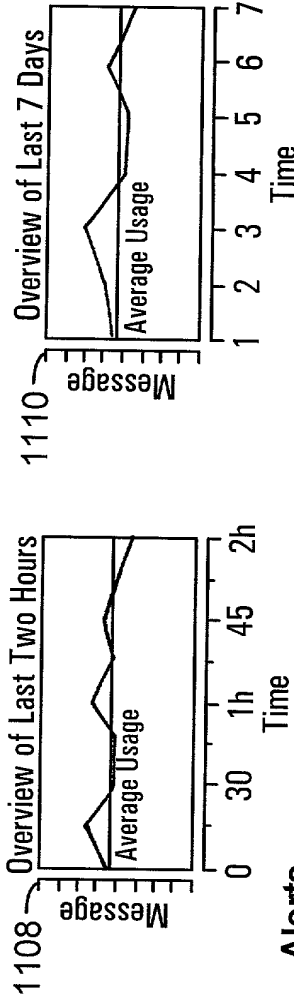
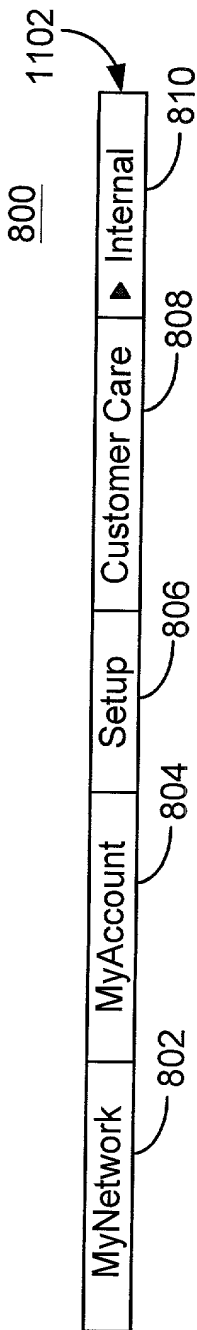
Answer to Secret Question:

**psx-client\_info/site\_user/secret\_question**

**psx-client\_info/site\_user/secret\_answer**

**FIG. 10E.**  
(Continued)





Alerts

Date	Time	Description
No Alerts		
00/00/0000	00:00PM	Alert Description here.

FIG. 11.

802

### Activity

Last 24 Hours

Time Now: Feb 11th, 2:46 PM

### Summary:

	Messages	Bytes
Sent	2001	8,894,250
Received	2000	8,894,251

1202

### Average Activity per Hour:

	Messages	Bytes
Sent	500	2,000
Received	200	1,000

1204

### Detail per Hour:

	Messages Sent	Bytes Sent	Unique Destinations	Messages Received	Bytes Received	Unique Senders
03:00	200	500	6	50	100	7
18:00	1000	1,000	7	20	250	8

1206

Last 7 Days

Time Now: Feb 11th, 2:46 PM

### Summary:

	Messages	Bytes
Sent	5,754	68,236,687
Received	5,250	62,259,751

1208

### Average Activity:

	Messages	Bytes
Sent	823	9,748,099
Received	751	8,894,251

1210

### Detail per Day:

FIG. 12A.



Home
Logout
Site Help
Contact Us
► Activity
► View
► Query Message Activity
▼ Track Messages
► Global Status
► Alerts
► Partner Status

► MyNetwork	MyAccount	Setup	Customer Care	Internal
-------------	-----------	-------	---------------	----------

Query Message Activity

Define Filtering criteria for viewing message activity.

1214

Show summary of messages:  ▼

Between: Date (mm/dd/yy)  12:00  ▼  
and Date (mm/dd/yy)  12:00  ▼

Where sender/recipient:  ▼ Company ID

[View List of Companies](#)

Show totals in intervals of:  Days

1218

1216

#	Company Name	ID
1	ABC Inc.	12354
2	ACME	27351
3	XYZ Technologies	72622
4	NTS Technologies	90812

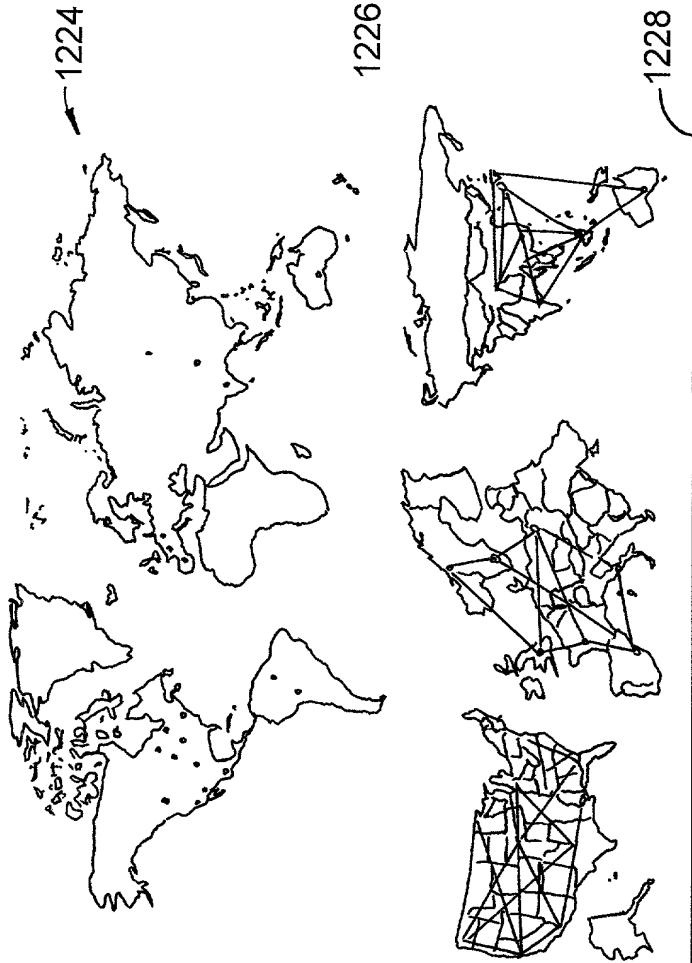
FIG. 12A.



Home
Logout
Site Help
Contact Us
▲Activity
▼Track Messages
▲Global Status
▲Alerts
▲Partner Status

▲ MyNetwork	MyAccount	Setup	Customer Care	Internal
-------------	-----------	-------	---------------	----------

Global Status



Current Network Performance	
Number of Hoops Deployed:	100
Number of Countries:	20
Number of Networks:	32
Percentage of Hoops Available:	24%
Network Volume	156 K/sec

FIG. 12C.

Home
Logout
Site Help
Contact Us
► Activity
▼ Track Messages
► Global Status
► Alerts
► View Pending Alerts
► Partner Status

► MyNetwork	MyAccount	Setup	Customer Care	Internal
-------------	-----------	-------	---------------	----------

Pending Alerts

Type	Date	Time	ID	Action	Description	Clear?
A	2/12/2000	3:14PM	22	Email: bob@hotmail.com	your message quota is below 20%	<input type="checkbox"/> 1234
A	3/22/2000	3:15PM	42	Page: 415-567-6433	5% of messages took more than 30 minutes to deliver. Average is 5 minutes	<input type="checkbox"/> 1234
<div>Clear Selected Alerts</div> <div>View Alert Log</div>						

FIG. 12D.

Home	MyNetwork	MyAccount	Setup	Customer Care	Internal
Logout					
Site Help					
Contact Us					
▶Activity					
▼Track Messages					
▶Global Status					
▶Alerts					
▶▶View Pending Alerts					
▶Partner Status					

Alert Log

1230

Type	Date	Time	ID	Action	Description	Status
A	2/12/2000	3:14PM	22	Email: bob@hotmail.com	your message quota is below 20%	Cleared on 2/22/2000 @ 3:02PM by Joe Smith
A	3/22/2000	3:15PM	42	Page: 415-567-6433	5% of messages took more than 30 minutes to deliver.	Still Pending

FIG. 12E.

Home	MyNetwork	MyAccount	Setup	Customer Care	Internal
Logout	Partner Status				
Site Help	Partner Watch List				
Contact Us	<div>1238</div>				
Activity					
Track Messages					
Global Status					
Alerts					
Partner Status					
	Partner	Activity for Past 24 Hrs	Activity for Past 7 Days		
ABC Inc.		127/127 Messages Delivered	899/899		
ACME		352/352 Messages Delivered	1532/1532		
XYZ Technologies		1,027/1,027 Messages Delivered	8,063/8,063		

FIG. 12F.

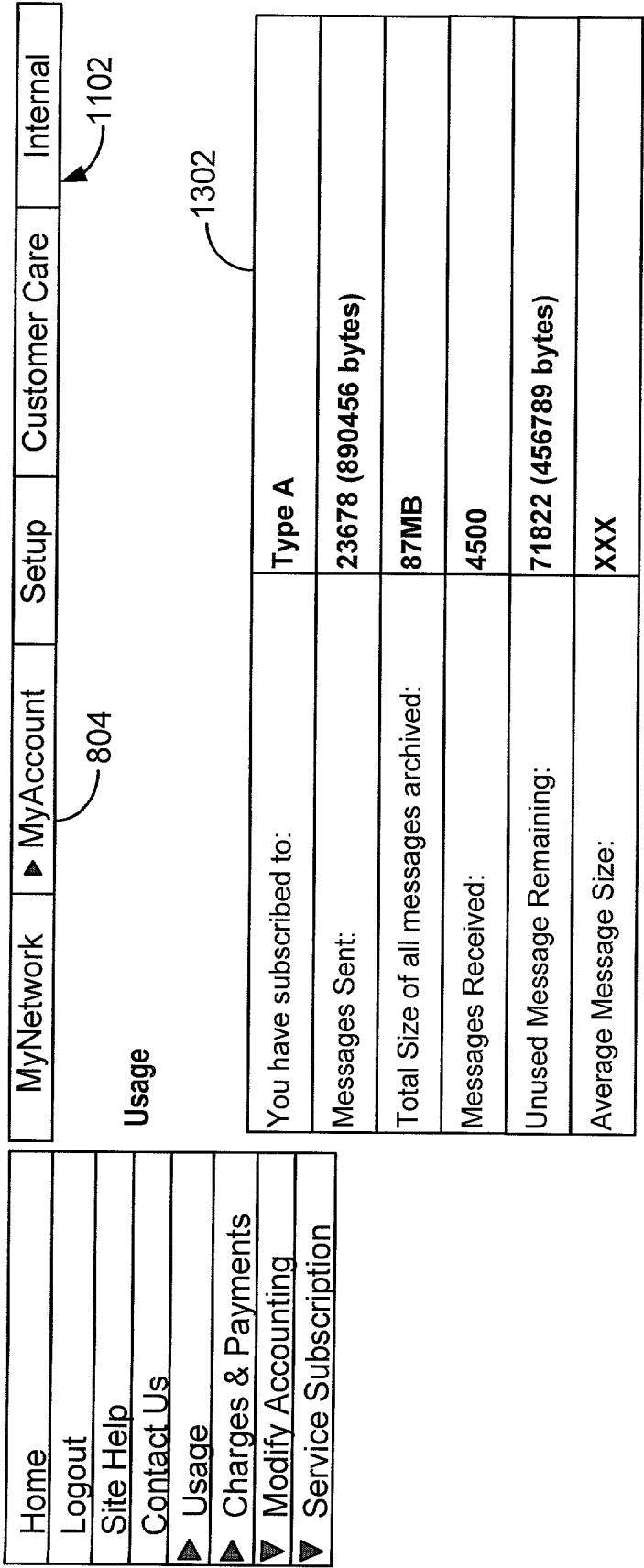


FIG. 13A.

Home	MyNetwork	► MyAccount	Setup	Customer Care	Internal
Logout					
Site Help					
Contact Us					
► Usage					
► Charges & Payments					
▼ Modify Accounting					
▼ Service Subscription					

**Charges & Payments**

1304

Last Statement Date:	01 April 2000
Last Payment Received:	3/8/2001
Next Payment Due:	4/15/2001
Credits:	\$15.00
Account Balance:	-24B6.12
Billing Type:	Invoice (or prepaid)
Invoice Cycle:	Monthly

FIG. 13B.



Home	MyNetwork	► MyAccount	Setup	Customer Care	Internal
Logout	<b>Billing</b>				
Site Help	<b>Modify Billing Address</b>				
Contact Us	Modify any field(s) as necessary and then click on "Update" to submit your changes.				
► Usage	<div><div>To the Attention of:</div><div>First Name: <input type="text"/></div><div>Last Name: <input type="text"/></div><div>Address: <div><div></div><div></div><div></div></div></div><div>City: <input type="text"/> State/Province: <input type="text"/></div><div>Zip/Postal Code: <input type="text"/> Country: <input type="text"/></div><div>Email: <input type="text"/> Billing Fax: <input type="text"/></div><div><input type="button" value="Update"/></div></div>				
► Charges & Payments					
▼ Modify Accounting					
► Billing					
► Mailing					
▼ Service Subscription					

FIG. 13C.



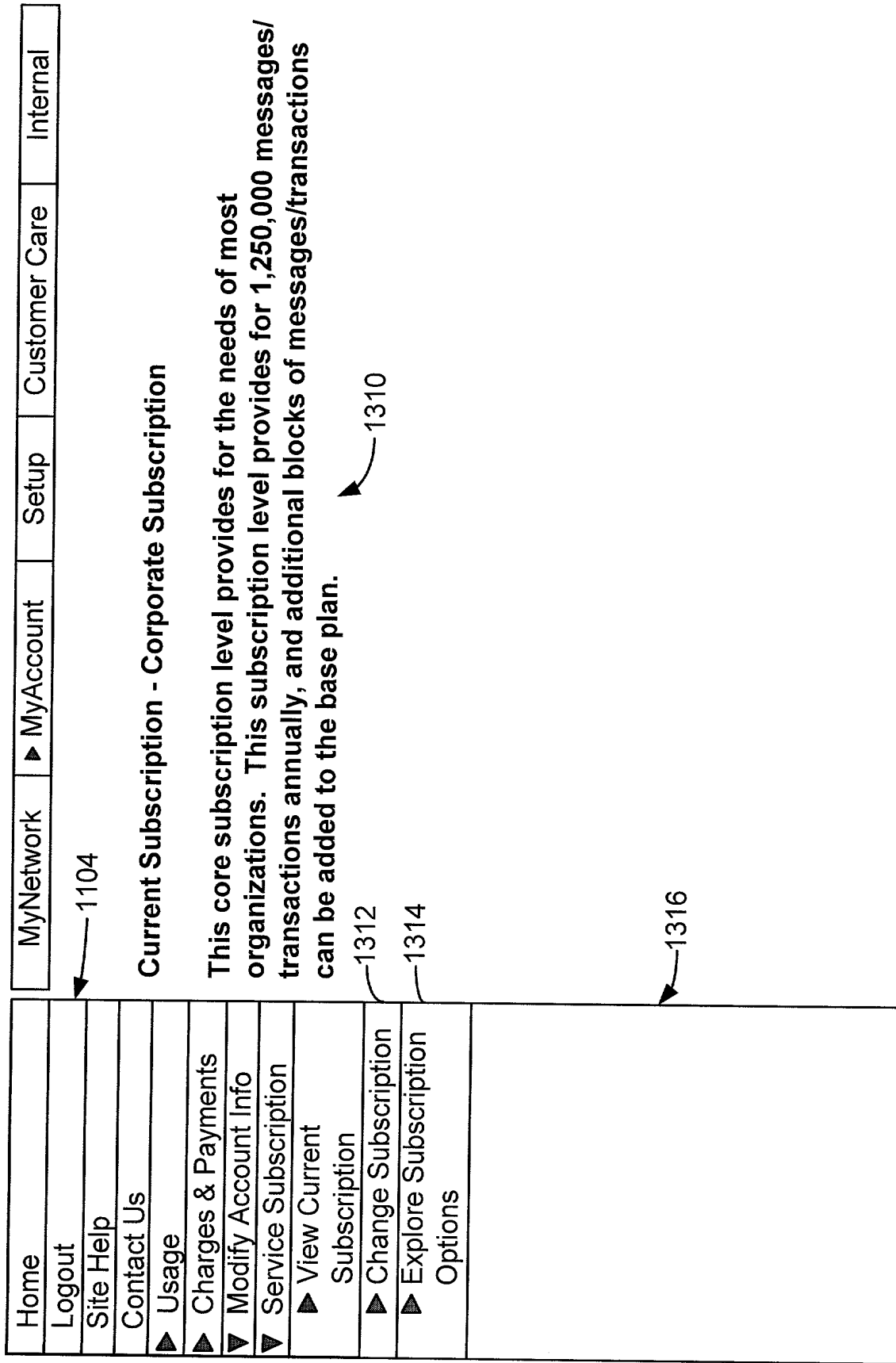


FIG. 13E.

Home
Logout
Site Help
Contact Us
Usage
Charges & Payments
Modify Account Info
Service Subscription
View Current Subscription
Change Subscription
Explore Subscription Options

MyNetwork	MyAccount	Setup	Customer Care	Internal
-----------	-----------	-------	---------------	----------

## Change Subscription

### Current Subscription - Corporate Subscription

1318

- ☒ Change my Plan Subscription
- ☐ Add more messages to existing subscriptions

1320

Select new plan subscription:

Low Usage Explain Plan

1322

This core subscription level provides for the needs of most organizations. This subscription level provides for 1,250,000 messages/transactions annually, and additional blocks of messages/transactions can be added to the base plan.

Change My Subscription

1324

Quantity	
<input type="checkbox"/>	<input type="radio"/> Add 10,000 messages and charge \$2,000 to my account.
<input type="checkbox"/>	<input type="radio"/> Add 25,000 messages and charge \$4,000 to my account.
Add to Subscription	

1328

**NOTE:** when user clicks "Change my sub" will go to confirmation page and confirmation will will change accordingly. when user clicks "add to sub" will go to confirmation page and confirmation will display accordingly.

FIG. 13F.

1326

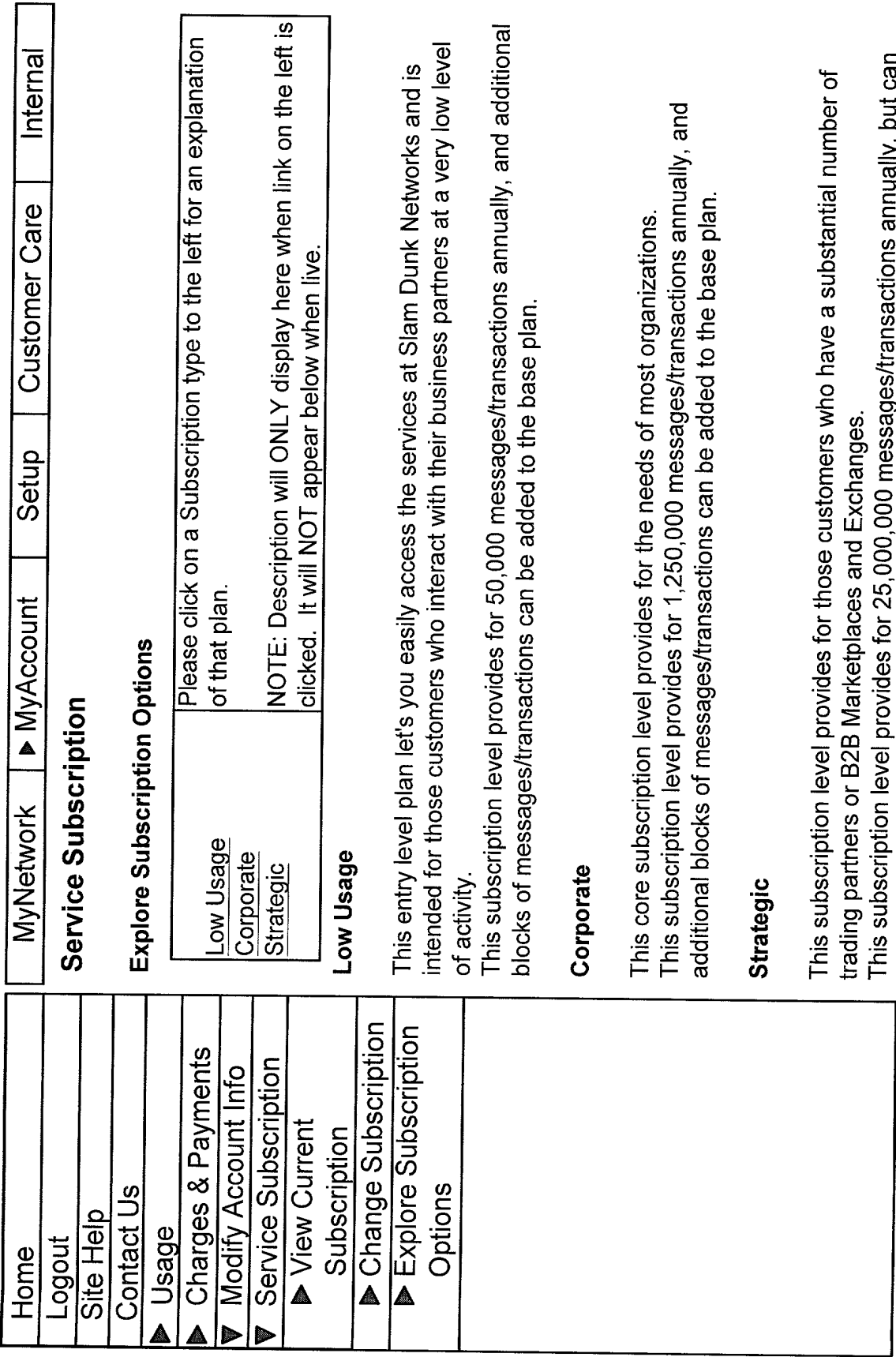


FIG. 13G.

Home

Logout

Site Help

Contact Us

▼ Alerts

▶ View

▶ Add

▶ Modify

▶ Delete

▼ User/Groups

▼ Primary Connection

▶ Modify Password

▶ Modify Profile

▼ Connections

MyNetwork

MyAccount

▶ Setup

Customer Care

Internal

Alert Registration

You are currently registered for the following Alerts and Notifications:

Alert ID	Alert Description	Alert Method	Alert Recipients
N1	Daily Account Summary	Email	jsmith@cisco.com
C2	Message Subscription Quota Below 30%	Pager	616-542-6585

FIG. 14A.

Home
Logout
Site Help
Contact Us
▼ Alerts
▶ View
▶ Add
▶ Modify
▶ Delete
▼ User/Groups
▼ Primary Connection
▶ Modify Password
▶ Modify Profile
▼ Connections

MyNetwork	MyAccount	▶ Setup	Customer Care	Internal
-----------	-----------	---------	---------------	----------

### Add Alerts

Select the Alert Subscription required, the method to receive alert, and enter the appropriate information in the Alert Recipient field. You may test your selection before you register. If you want to subscribe to more than three, this page will refresh after you click register and you may add more Alerts.

Select Alert Subscription	Alert Method	Alert Recipients	
<input type="checkbox"/> Message quota <30% or 50%	None ▼	None	Test
<input type="checkbox"/> Message Delivery Time too high	None ▼	None	Test
<input type="checkbox"/> Daily Account Summary	None ▼	None	Test
<input type="checkbox"/> Message subscription Quota Below 30%	None ▼	None	Test
Register			

**NOTE:** When "Test" is clicked, Confirmation/Error (success or failure) will be displayed on this page. When "Register" is clicked, page will refresh and display the following New Alert Table.

### New Alert Registrations

Alert Subscription	Alert Method	Alert Recipients
Message quota <30% or 50%	Email	jsmith@cisco.com
Message Delivery Time too high	Pager	616-542-6585

FIG. 14B.

Home
Logout
Site Help
Contact Us
▼ Alerts
▶ View
▶ Add
▶ Modify
▶ Delete
▼ User/Groups
▼ Primary Connection
▶ Modify Password
▶ Modify Profile
▼ Connections

MyNetwork	MyAccount	▶ Setup	Customer Care	Internal
-----------	-----------	---------	---------------	----------

**Modify Alerts**

You are currently registered for the following Alerts and Notifications. Select the Alert to modify, make changes as needed and then click on "Apply Changes".

	Alert ID	Select Alert Subscription	Alert Method	Alert Recipients	
<input type="checkbox"/>	C2	Message quota <30% or 50%	Email ▼	jdoe@foobar.com	Test
<input type="checkbox"/>	N1	Message Delivery Time too high	Email ▼	605-565-9859	Test
<input type="checkbox"/>	C2	Daily Account Summary	Email ▼	jsmith@cisco.com	Test
<input type="checkbox"/>	N1	Message subscription Quota Below 30%	Email ▼	jdoe@foobar.com	Test
Apply Changes					

**NOTE:** When "Test" is clicked, Confirmation/Error (success or failure) will be displayed on this page. When "Register" is clicked will go to confirm page.

FIG. 14C.



Home	MyNetwork	MyAccount	Setup	Customer Care	Internal
------	-----------	-----------	-------	---------------	----------

Delete Alerts

You are currently registered for the following Alerts and Notifications:

	Alert ID	Alert Description	Alert Method	Alert Recipient
Delete	N1	Daily Account Summary	Email	jsmith@cisco.com
Delete	C2	Message Subscription quota below 30%	Pager	650-546-9857

1418

FIG. 14D.

Home	MyNetwork	MyAccount	► Setup	Customer Care	Internal																																														
Logout	<b>View Users</b>																																																		
Site Help	Enter a username to view or click on Show all Users to view all registered users.																																																		
Contact Us	<input type="text"/> <input type="button" value="Search"/> <input type="button" value="Show all Users"/>																																																		
▼ Alerts																																																			
▼ User/Groups																																																			
► View																																																			
► Add																																																			
► Modify																																																			
► Delete																																																			
▼ Primary Connection																																																			
► Modify Password																																																			
► Modify Profile																																																			
▼ Connections																																																			
<p><b>NOTE:</b> the following table will only display AFTER "Search" or "Show all Users" is clicked.</p> <table border="1"> <thead> <tr> <th>Name</th> <th>User ID</th> <th>Super Admin</th> <th>Tech User</th> <th>Tech Admin</th> <th>Business Admin</th> <th>Business User</th> </tr> </thead> <tbody> <tr> <td>Joe Smith</td> <td>jsmith</td> <td>✓</td> <td></td> <td></td> <td>✓</td> <td>✓</td> </tr> <tr> <td>Joe Smithston</td> <td>jsmithston</td> <td>✓</td> <td></td> <td>✓</td> <td></td> <td></td> </tr> </tbody> </table> <p><b>NOTE:</b> the rest of this page will only display AFTER the user clicks on one of the names found by clicking "Search". If a user clicked "Show all Users", the list of users will display as above, BUT the User Details will display on another page when a Name is clicked (click on Joe Smith to see sample). Clicking "show all users" may return a large list, therefore User Details should display the next page.</p> <p><b>User Details</b></p> <p><b>Attributes of user: Joe Smith</b></p> <table border="1"> <tr><td>First Name</td><td>Joe</td></tr> <tr><td>Last Name</td><td>Smith</td></tr> <tr><td>Login Name (User ID)</td><td>jsmith</td></tr> <tr><td>Email</td><td>jsmith@cisco.com</td></tr> <tr><td>Phone</td><td>616-453-9987</td></tr> <tr><td>Cell</td><td>616-987-8843</td></tr> <tr><td>Pager</td><td>616-884-9987</td></tr> <tr><td>Fax</td><td>616-732-9998</td></tr> </table> <p><b>Group Membership:</b></p> <table border="1"> <tr><td>✓ Super Admin</td><td></td><td>Tech User</td></tr> <tr><td>✓ Tech Admin</td><td>✓</td><td>Business User</td></tr> <tr><td>✓ Business Admin</td><td></td><td></td></tr> </table>						Name	User ID	Super Admin	Tech User	Tech Admin	Business Admin	Business User	Joe Smith	jsmith	✓			✓	✓	Joe Smithston	jsmithston	✓		✓			First Name	Joe	Last Name	Smith	Login Name (User ID)	jsmith	Email	jsmith@cisco.com	Phone	616-453-9987	Cell	616-987-8843	Pager	616-884-9987	Fax	616-732-9998	✓ Super Admin		Tech User	✓ Tech Admin	✓	Business User	✓ Business Admin		
Name	User ID	Super Admin	Tech User	Tech Admin	Business Admin	Business User																																													
Joe Smith	jsmith	✓			✓	✓																																													
Joe Smithston	jsmithston	✓		✓																																															
First Name	Joe																																																		
Last Name	Smith																																																		
Login Name (User ID)	jsmith																																																		
Email	jsmith@cisco.com																																																		
Phone	616-453-9987																																																		
Cell	616-987-8843																																																		
Pager	616-884-9987																																																		
Fax	616-732-9998																																																		
✓ Super Admin		Tech User																																																	
✓ Tech Admin	✓	Business User																																																	
✓ Business Admin																																																			

**FIG. 14E.**

Home	MyNetwork	MyAccount	Setup	Customer Care	Internal
------	-----------	-----------	-------	---------------	----------

### Add New User

Fields with \* are require

First Name: \*

Last Name: \*

Login Name (User ID): \*

Password: \*

Password Confirm: \*

Email: \*

Phone (day): \*

Cell Phone:

Pager:

Fax:

Define group membership for this user.\*

To grant membership in a group, check the corresponding box:

<input type="checkbox"/> Super Admin	<input type="checkbox"/> Tech User
<input type="checkbox"/> Tech Admin	<input type="checkbox"/> Business User
<input type="checkbox"/> Business Admin	

Add User

FIG. 14F.

Home

Logout

Site Help

Contact Us

▼ Alerts

▼ User/Groups

▶ View

▶ Add

▶ Modify

▶ Delete

▼ Primary Connection

▶ Modify Password

▶ Modify Profile

▼ Connections

MyNetwork

MyAccount

▶ Setup

Customer Care

Internal

Modify User Attributes

Click on the User to Modify.

User ID

Name:

jsmith

Joe Smith

jdoe

John Dow

jblow

Joe Blow

FIG. 14G.

Home	MyNetwork	MyAccount	Setup	Customer Care	Internal
------	-----------	-----------	-------	---------------	----------

**Modify Profile**

Login Name (user ID): jsmith

First Name: Joe \*

Last Name: Smith \*

Business Phone: 650-958-6542

Ext: 6500

Email: jsmith@cisco.com \*

Cell Phone: 650-958-6542

Pager: 650-958-6541

Fax: 650-958-6548

Apply Changes

FIG. 14H.

Home

Logout

Site Help

Contact Us

▼ Alerts

▼ User/Groups

▶ View

▶ Add

▶ Modify

▶ Delete

▼ Primary Connection

▶ Modify Password

▶ Modify Profile

▼ Connections

MyNetwork

MyAccount

▶ Setup

Customer Care

Internal

Delete User

The list of all registered users for this account is show below. Select the user to delete by clicking on the name of the user.

Registered Users

Name	User ID
Joe Smith	jsmith
Joe Smithston	jsmithston

FIG. 14I.

Home

Logout

Site Help

Contact Us

▼ Alerts

▼ User/Groups

▼ Primary Connection

► Modify Password

► Modify Profile

▼ Connections

MyNetwork

MyAccount

► Setup

Customer Care

Internal

Modify Password

Login Name (user ID): jsmith

Current Password: password

New Password:

Confirm Password:

Apply Changes

FIG. 14J.

Home	MyNetwork	MyAccount	Setup	Customer Care	Internal
Logout					
Site Help					
Contact Us					
▼ Alerts					
▼ User/Groups					
▼ Primary Connection					
▶ Modify					
▶ Modify Password					
▶ Modify Profile					
▼ Connections					

### Modify Primary Contact Info

First Name: \*

Joe

Last Name: \*

Smith

Business Phone:

650-958-6542

Ext:

6500

Email: \*

jsmith@cisco.com

Cell Phone:

650-958-6542

Pager:

650-958-6541

Fax:

650-958-6548

Apply Changes

1442

FIG. 14K.



Home
Logout
Site Help
Contact Us
▼ Alerts
▼ User/Groups
▼ Primary Connection
► Modify Password
► Modify Profile
▼ Connections
► View Connection
► Modify Connection
► Add New Connection
► Remove Connection

MyNetwork	MyAccount	► Setup	Customer Care	Internal
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### View Receiver Configuration

For detailed information about the connection configurations please read the connector FAQ.

Details of connections currently configured are shown below. These are the hosts to which Slam Dunk Networks will deliver messages addressed to you using secure (HTTPS) protocol:

Receiver side IP address:	xxx.xx.xxx
Port:	883
Contact Person:	Joe Smith
Location:	Boise, Idaho
Name of connection:	FinanceServer
Hardware/OS:	Intel running Linusq
Webserver Info:	Apache 1.39
Receiver side IP address:	yyy.xx.yyy
Port:	983
Contact Person:	Bob Mack
Location:	Memphis, Tennessee
Name of connection:	Planning
Hardware/OS:	Sun ES4500. Solairs 8
Webserver Info:	NES 4.0

FIG. 14L.

Home
Logout
Site Help
Contact Us
▼ Alerts
▼ User/Groups
▼ Primary Connection
► Modify Password
► Modify Profile
▼ Connections
► View Connection
► Modify Connection
► Add New Connection
► Remove Connection

MyNetwork	MyAccount	► Setup	Customer Care	Internal
-----------	-----------	---------	---------------	----------

**Modify Connection**

Click on a Connection to Modify.

1448

Sender:	FinanceServer	Houston, TX
Receiver:	MarketingServer	Memphis, TX

FIG. 14M.

Home	Logout	Site Help	Contact Us	▼ Alerts	▼ User/Groups	▼ Primary Connection	▼ Modify Password	▼ Modify Profile	▼ Connections	▶ View Connection	▶ Modify Connection	▶ Add New Connection	▶ Remove Connection
------	--------	-----------	------------	----------	---------------	----------------------	-------------------	------------------	---------------	-------------------	---------------------	----------------------	---------------------

MyNetwork	MyAccount	▶ Setup	Customer Care	Internal
-----------	-----------	---------	---------------	----------

### Modify Connection

1450

**Would you like to send messages using a secure (https) connection?**  
 (using a secure connection is highly recommended)

☒ Yes, use a secure (https) connection  
☐ No, use a normal (http) connection

Enter a name for this connection:  \*

**Location information for this connection:**

City:  \*      State:  \*  
 Country:  \*      Zip/Postal Code:  \*

**Optional Information:**  
 If you know, please enter the complete URL of this connection (server):   
 If your connection doesn't have a URL, enter Connection's (server) IP Address:   
 Contact Person for this connection:   
 Comments:

Name of the Connection:   
 Hardware/OS/Config Information:

FIG. 14N.

Home	MyNetwork	MyAccount	► Setup	Customer Care	Internal
Logout	<b>Add New Connection</b>				
Site Help	For detailed information about Connection configuration please read the <a href="#">connection FAQ</a> .				
Contact Us	Connections are the endpoints for sending/receiving messages using HTTP protocol. A sender side connection allows your to send messages using our network. You receive messages addressed to you via the receiver side connection.				
▼ Alerts	<input type="radio"/> Add a new Sender Side Connection. <span style="float: right;">1454</span> <input type="radio"/> Add a new Receiver Side Connection.				
▼ User/Groups	<b>NOTE:</b> The rest of page will display accordingly as an option is clicked.				
▼ Primary Connection	<b>Add New Sender Side Connection</b>				
► Modify Password	A sender side connection is used to connect to Slam Dunk Networks to send messages to your partners. On this page, you specify the details of a sender side connection. Fields with * are required. <span style="float: right;">1456</span>				
► Modify Profile	<b>Would you like to send messages using a secure (https) connection?</b> (using a secure connection is highly recommended) <input checked="" type="radio"/> Yes, use a secure (https) connection <input type="radio"/> No, use a normal (http) connection				
▼ Connections	Enter a name for this connection: <input type="text"/> *				
► View Connection	<b>Location information for this connection:</b> City: <input type="text"/> *    State: <input type="text"/> * Country: <input type="text"/> *    Zip/Postal Code: <input type="text"/> *				
► Modify Connection	<b>Optional Information:</b> If you know, please enter the complete URL of this connection (server): <input type="text"/> If your connection doesn't have a URL, enter Connection's (server) IP Address: <input type="text"/> Contact Person for this connection: <input type="text"/> Hardware/OS/Config Information: <input type="text"/>				
► Add New Connection	Comments: <input type="text"/>				
► Remove Connection	<input type="button" value="Add this Connection"/>				

**FIG. 140-1.**

**NOTE:** Next table will display if "Add a new Receiver Side Connection" is clicked.

### Add New Receiver Side Connection

Receiver side Connections are the endpoints at which you receive incoming messages addressed to you using HTTP/HTTPS protocol. Slam Dunk Networks will deliver messages to you via connections. On this page, you specify the details of a connection. Fields with \* are required.

Enter the complete URL for this connection (server):  
 \*

If this connection doesn't have a URL, enter:  
Connection IP Address:  \* and Port:  \*

**Would you like to send messages using a secure (https) connection?** (using a secure connection is highly recommended)

☒ Yes, deliver messages a secure (HTTPS) connection  
☐ No, use a normal (HTTP) connection

Enter a name for this connection:  \*

**Location of this connection:**

City:  \*    State:  \*  
Country:  \*    Zip/Postal Code:  \*

**Optional Information:**

Contact Person:

Hardware/OS/Config Information:

Comments:

**FIG. 140-2.**

Remove Connection

1460

Connection: FinanceServer  
Receiver side IP Address: 132.25.252.25 Port: 883  
URL for your server: http://foobar.com/purchase  
Location of this connection:  
City: Calgary State: Alberta  
Country: Canada Zip/Postal Code: T2T 218

1458

Remove Connection

Return to List

FIG. 14P.

+

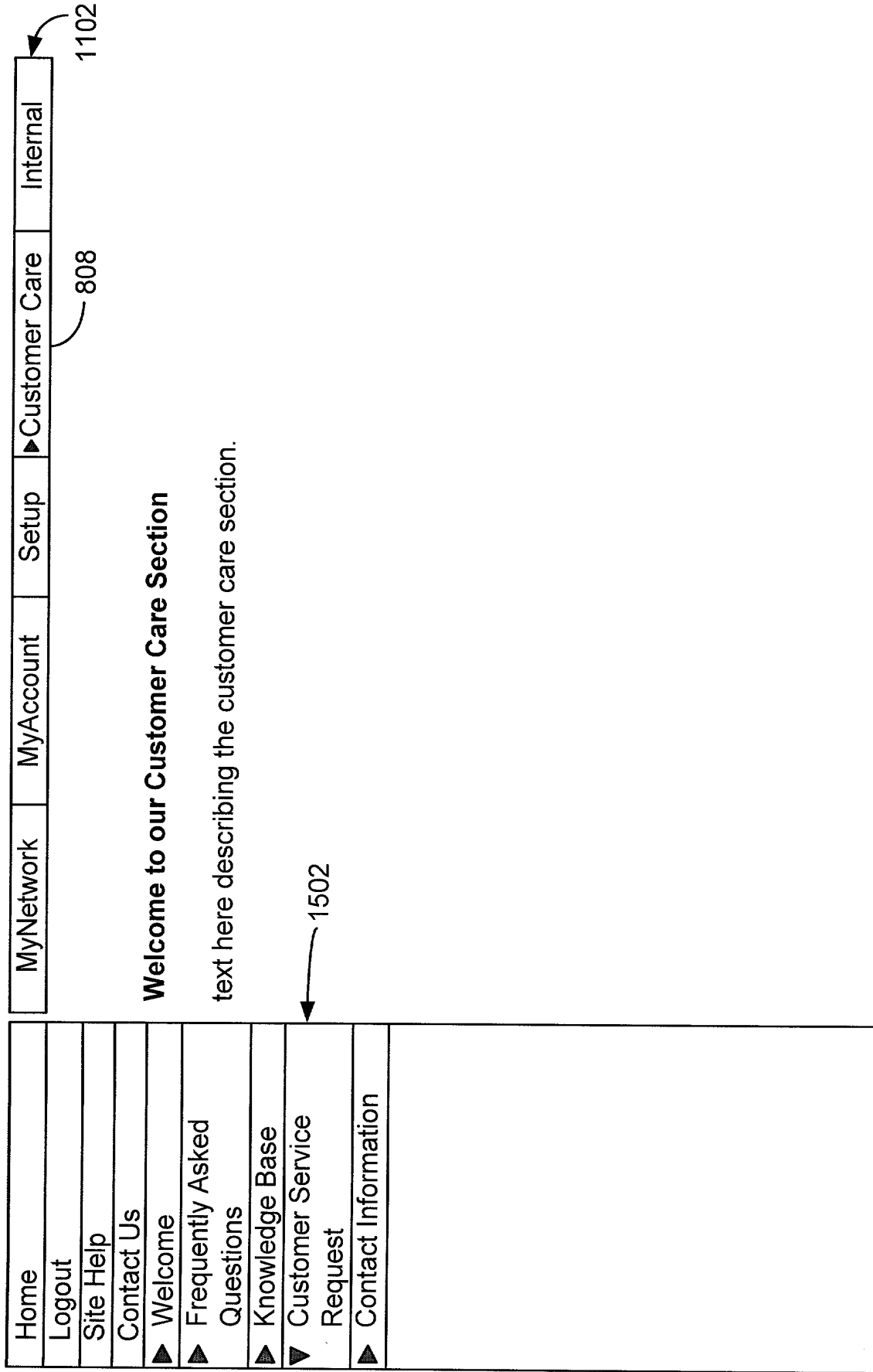


FIG. 15A.

+

Home	MyNetwork	MyAccount	Setup	Customer Care	Internal
Logout					
Site Help					
Contact Us					
► Welcome					
► Frequently Asked Questions					
► Knowledge Base					
▼ Customer Service Request					
► Contact Information					

### Search the Knowledge Base

Please enter the appropriate information:

Words to match in "Summary" Field:

Words to match in "Details" Field:

Words to match in "Solution" Field:

Maximum Number of Entries to Retrieve: 50

Search Knowledge Base

Reset

FIG. 15B.



Home

Logout

Site Help

Contact Us

▶ Welcome

▶ Frequently Asked Questions

▶ Knowledge Base

▼ Customer Service Request

▶ View/Modify

▶ Add New Service Request

▶ Contact Information

MyNetwork

MyAccount

Setup

▶ Customer Care

Internal

Customer Service Requests

SDN#:

Submit

Service Request #:

Submit

Note: rest of page displays after submit is clicked.

Service Request ID	Service Request Status	Requested
RQST13121	Open	May 2, 2000
RQST13122	Assigned	May 4, 2000
RQST13123	Open	May 4, 2000

FIG. 15C.

Home
Logout
Site Help
Contact Us
► Welcome
► Frequently Asked Questions
► Knowledge Base
▼ Customer Service Request
► View/Modify
► Add New Service Request
► Contact Information

MyNetwork	MyAccount	Setup	Customer Care	Internal
-----------	-----------	-------	---------------	----------

Add New Service Request

By Using this form, you can submit a request for service. You will immediately be notified by email confirming your submission, and a support representative will contact you soon.

Please enter all contact information:

First Name:	<input type="text"/>
Last Name:	<input type="text"/>
Company Name:	<input type="text"/>
Site Name:	<input type="text"/>
Telephone:	<input type="text"/>
Email:	<input type="text"/>

Severity:	<input type="text" value="Unspecified"/>
Summary:	<input type="text"/>
Details:	<input type="text"/>

Submit Trouble Ticket

Reset

FIG. 15D.

Home	MyNetwork	MyAccount	Setup	Customer Care	► Internal																																																																																									
Logout	<b>Network Statistics</b>  <b>Last 24 Hours</b> <b>Time Now: 7:11 PM, April 18, 2000</b> <b>Summary:</b> <table><tr><td></td><td>Message</td><td>Bytes</td></tr><tr><td>Sent</td><td>822</td><td>9,748,098</td></tr><tr><td>Received</td><td>750</td><td>8,894,250</td></tr></table> <b>Average Activity:</b> <table><tr><td></td><td>Message</td><td>Bytes</td></tr><tr><td>Sent</td><td>34</td><td>406,171</td></tr><tr><td>Received</td><td>31</td><td>370,594</td></tr></table> <b>Detail per Hour:</b> <table><tr><td>Time</td><td>Messages Sent</td><td>Bytes Sent</td><td>Unique Destinations</td><td>Messages Received</td><td>Bytes Received</td><td>Unique Senders</td></tr><tr><td>18:00</td><td>24</td><td>284,616</td><td>6</td><td>21</td><td>249,039</td><td>7</td></tr><tr><td>17:00</td><td>31</td><td>367,629</td><td>7</td><td>28</td><td>332,052</td><td>9</td></tr></table> <b>Last 7 Days</b> <b>Time Now: 7:11 PM, April 18, 2000</b> <b>Summary:</b> <table><tr><td></td><td>Message</td><td>Bytes</td></tr><tr><td>Sent</td><td>5,754</td><td>68,236,686</td></tr><tr><td>Received</td><td>5,250</td><td>62,259,750</td></tr></table> <b>Average Activity:</b> <table><tr><td></td><td>Message</td><td>Bytes</td></tr><tr><td>Sent</td><td>822</td><td>9,748,098</td></tr><tr><td>Received</td><td>750</td><td>8,894,250</td></tr></table> <b>Detail per Day:</b> <table><tr><td>Date</td><td>Messages Sent</td><td>Bytes Sent</td><td>Unique Destinations</td></tr><tr><td>04/18/2000</td><td>856</td><td>10,151,304</td><td>107</td></tr><tr><td>04/17/2000</td><td>801</td><td>9,499,059</td><td>100</td></tr><tr><td>04/16/2000</td><td>143</td><td>1,695,837</td><td>17</td></tr></table> <table><tr><td>Date</td><td>Messages Received</td><td>Bytes Received</td><td>Unique Senders</td></tr><tr><td>04/18/2000</td><td>770</td><td>9,136,174</td><td>85</td></tr><tr><td>04/17/2000</td><td>833</td><td>9,879,021</td><td>92</td></tr><tr><td>04/16/2000</td><td>129</td><td>1,526,253</td><td>14</td></tr></table>						Message	Bytes	Sent	822	9,748,098	Received	750	8,894,250		Message	Bytes	Sent	34	406,171	Received	31	370,594	Time	Messages Sent	Bytes Sent	Unique Destinations	Messages Received	Bytes Received	Unique Senders	18:00	24	284,616	6	21	249,039	7	17:00	31	367,629	7	28	332,052	9		Message	Bytes	Sent	5,754	68,236,686	Received	5,250	62,259,750		Message	Bytes	Sent	822	9,748,098	Received	750	8,894,250	Date	Messages Sent	Bytes Sent	Unique Destinations	04/18/2000	856	10,151,304	107	04/17/2000	801	9,499,059	100	04/16/2000	143	1,695,837	17	Date	Messages Received	Bytes Received	Unique Senders	04/18/2000	770	9,136,174	85	04/17/2000	833	9,879,021	92	04/16/2000	129	1,526,253	14
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04/17/2000	833	9,879,021	92																																																																																											
04/16/2000	129	1,526,253	14																																																																																											
Site Help																																																																																														
Contact Us																																																																																														
▼ Network Statistics																																																																																														
► View																																																																																														
► Query Message Activity																																																																																														
▼ User/Group for SDN Administration																																																																																														
► Financial Statistics/ Reports																																																																																														
► Switch User																																																																																														

**FIG. 16A.**

Home

Logout

Site Help

Contact Us

▼ Network Statistics

► View

► Query Message Activity

▼ User/Group for SDN Administration

► Financial Statistics/ Reports

► Switch User

MyNetwork

MyAccount

Setup

Customer Care

► Internal

Network Statistics

Define Filtering criteria for viewing message activity.

Show summary of messages: 

Sent ▼

Between:

Date (mm/dd/yy)

and

Date (mm/dd/yy)

Where sender/recipient:  is  Company ID

View List of Companies

Show totals in increments of:  Days ▼

Submit Query

#	Company Name	ID
1	ABC Inc.	12354
2	ACME	27351
3	XYZ Technologies	72622
4	NTS Technologies	90812

FIG. 16B.

Home	MyNetwork	MyAccount	Setup	Customer Care	► Internal																								
Logout	<b>View Users</b>																												
Site Help	Enter a username to view or click on Show all Users to view all registered users.																												
Contact Us	<input type="text"/> <input type="button" value="Search"/> <input type="button" value="Show all Users"/>																												
▼ Network Statistics	<b>NOTE:</b> the following table will only display AFTER "Search" or "Show all Users" is clicked.																												
▼ User/Group for SDN Administration																													
► View																													
► Add																													
► Modify																													
► Delete	<table border="1"> <thead> <tr> <th>Name</th> <th>User ID</th> <th>SDN Super User</th> <th>Super Admin</th> <th>Tech User</th> <th>Tech Admin</th> <th>Business Admin</th> <th>Business User</th> </tr> </thead> <tbody> <tr> <td>Joe Smith</td> <td>jsmith</td> <td></td> <td>✓</td> <td></td> <td></td> <td>✓</td> <td>✓</td> </tr> <tr> <td>Joe Smithston</td> <td>jsmithston</td> <td></td> <td>✓</td> <td></td> <td>✓</td> <td></td> <td></td> </tr> </tbody> </table>					Name	User ID	SDN Super User	Super Admin	Tech User	Tech Admin	Business Admin	Business User	Joe Smith	jsmith		✓			✓	✓	Joe Smithston	jsmithston		✓		✓		
Name	User ID	SDN Super User	Super Admin	Tech User	Tech Admin	Business Admin	Business User																						
Joe Smith	jsmith		✓			✓	✓																						
Joe Smithston	jsmithston		✓		✓																								
► Financial Statistics/ Reports	<b>NOTE:</b> the rest of this page will only display AFTER the user clicks on one of the names found by clicking "Search". If a user clicked "Show all Users", the list of users will display as above, BUT the User Details will display on another page when a Name is clicked (click on Joe Smith to see sample). Clicking "show all users" may return a large list, therefore User Details should display the next page.																												
► Switch User																													
<b>User Details</b>  <b>Attributes of user: Joe Smith</b> <table border="1"> <tr><td>First Name</td><td>Joe</td></tr> <tr><td>Last Name</td><td>Smith</td></tr> <tr><td>Login Name (User ID)</td><td>jsmith</td></tr> <tr><td>Email</td><td>jsmith@cisco.com</td></tr> <tr><td>Phone</td><td>616-453-9987</td></tr> <tr><td>Cell</td><td>616-987-8843</td></tr> <tr><td>Pager</td><td>616-884-9987</td></tr> <tr><td>Fax</td><td>616-732-9998</td></tr> </table>						First Name	Joe	Last Name	Smith	Login Name (User ID)	jsmith	Email	jsmith@cisco.com	Phone	616-453-9987	Cell	616-987-8843	Pager	616-884-9987	Fax	616-732-9998								
First Name	Joe																												
Last Name	Smith																												
Login Name (User ID)	jsmith																												
Email	jsmith@cisco.com																												
Phone	616-453-9987																												
Cell	616-987-8843																												
Pager	616-884-9987																												
Fax	616-732-9998																												
<b>Group Membership:</b> <table border="1"> <tr> <td>✓ SDN Super User</td> <td></td> <td>Business Admin</td> </tr> <tr> <td>Super Admin</td> <td>✓</td> <td>Tech User</td> </tr> <tr> <td>✓ Tech Admin</td> <td></td> <td>Business User</td> </tr> </table>						✓ SDN Super User		Business Admin	Super Admin	✓	Tech User	✓ Tech Admin		Business User															
✓ SDN Super User		Business Admin																											
Super Admin	✓	Tech User																											
✓ Tech Admin		Business User																											
<b>NOTE:</b> this last table is not needed on this page as the information is provided above in the search results, but would be displayed on the details page for a "show all user" search.																													

**FIG. 16C.**

Home
Logout
Site Help
Contact Us
▼ Network Statistic
▼ User/Group for SDN Administration
► Financial Statistics/Reports
▼ Switch User

MyNetwork	MyAccount	Setup	Customer Care	► Internal
-----------	-----------	-------	---------------	------------

Financial Statistics/Reports

1604

Show me stats for the past:

hours

▼

Display

Number of Messages sent:	AAA
Number of active customers:	BB
Number of new customers registered:	SSS
Number of bytes transferred:	CC
Number of invoices generated:	XX
Total amount billed:	YY
Number of payments made:	10
Total amount collected from payments:	100,000
Number of customer service calls:	1
Number of message exceptions:	0

1602

FIG. 16D.

Home	MyNetwork	MyAccount	Setup	Customer Care	Internal
Logout					
Site Help					
Contact Us					
▼ Network Statistic					
▼ User/Group for SDN Administration					
► Financial Statistics/ Reports					
▼ Switch User					

Switch User

Switch User

Companies:

Cisco

FedEx

FIG. 16E.

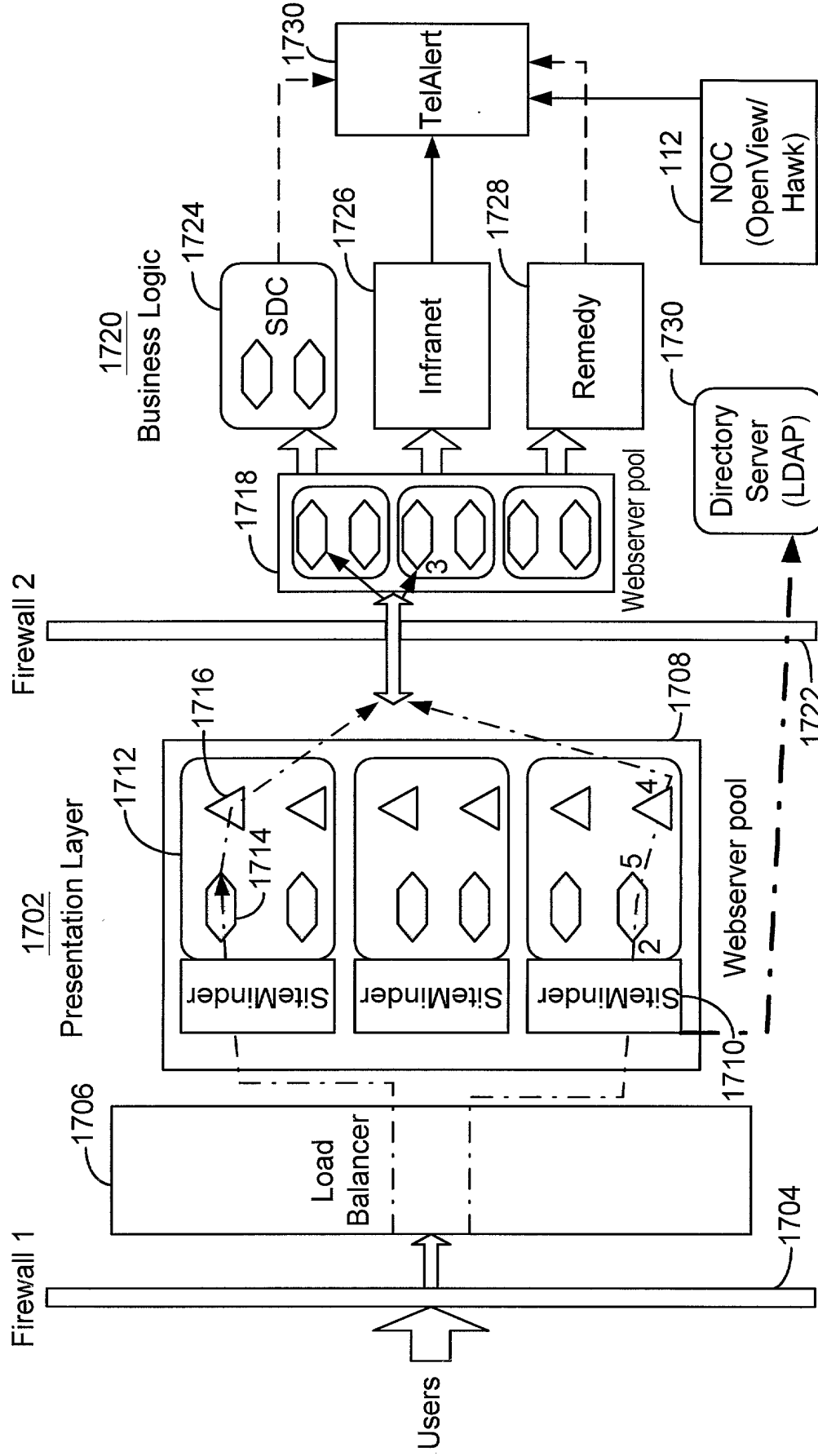


FIG. 17.